



Terms and Conditions for "Spirit of Cricket" Tours

These Terms and Conditions outline the contractual agreement between "Spirit of Cricket" Tours (hereinafter referred to as "the Company") and all individuals or entities (hereinafter referred to as "the Client" or "Participants") booking and engaging in our cricket tours. By booking and participating in our tours, you agree to abide by these Terms and Conditions.

Booking and Payment:

1. **Booking Confirmation:** A booking is considered confirmed only upon receipt of a completed booking form and the required deposit or full payment as specified by the Company.
2. **Payment:** Payment options and schedules will be provided upon booking confirmation. Full payment must be received by the specified deadline to secure your place on the tour.
3. **Late Payments:** Failure to make payments by the specified due dates may result in the cancellation of your booking, with applicable cancellation fees.

Cancellation and Refunds:

Cancellation by the Client: All cancellation requests must be made in writing to the Company.

The following cancellation fees will apply:

- More than 60 days before the tour commencement: Deposit is 100% refundable.
- 59 to 30 days before the tour commencement: 50% of the total tour cost is non-refundable.
- Less than 30 days before the tour commencement: No refunds will be provided.

Cancellation by the Company: The Company reserves the right to cancel a tour for reasons beyond our control, such as safety concerns or insufficient bookings.

In such cases, a full refund of the tour cost will be provided to the Client. The Company will not be responsible for any additional expenses incurred by the Client.

Travel Insurance:

1. **Insurance:** It is strongly recommended that all Clients have comprehensive travel insurance that covers trip cancellations, medical expenses, and emergency evacuations.

Responsibilities and Liability:

1. **Health and Fitness:** Clients are responsible for ensuring they are in good health and physical condition to participate in the tour activities. The Company reserves the right to deny participation if a Client's health or fitness level is deemed unsuitable.
2. **Conduct:** Clients are expected to behave responsibly and respectfully throughout the tour. The Company reserves the right to remove any Client from the tour if their conduct is disruptive, unsafe, or in violation of local laws and regulations.
3. **Itinerary Changes:** The Company reserves the right to make changes to the tour itinerary due to unforeseen circumstances, including weather, safety concerns, or venue availability. Every effort will be made to provide suitable alternatives.
4. **Limitation of Liability:** The Company will not be liable for any personal injury, loss, or damage to property incurred during the tour, unless directly caused by the Company's negligence. The Company's liability is limited to the amount paid for the tour.

Miscellaneous:

Travel Documents: Clients are responsible for obtaining and carrying all necessary travel documents, including passports, visas, and any required permits.

Photography and Marketing: The Company reserves the right to use photographs or videos taken during the tour for marketing and promotional purposes. Clients who do not wish to be featured should notify the Company in writing prior to the tour.

Governing Law: These Terms and Conditions are governed by the laws of Australia, and any disputes shall be resolved in the courts of Australia.

By booking and participating in a "Spirit of Cricket" Tour, the Client acknowledges that they have read, understood, and agreed to these Terms and Conditions.